Dear Valued Guests

Thank you very much for staying with us at Sheraton Grande Ocean Resort.

Phoenix Seagaia Resort will close all of its facilities from Wednesday, January 8, 2020 - Thursday, January 9, 2020.

This will be the first time we have closed all of our facilities since our opening 25 years ago on October 31, 1994.

As a part of changing the way we work, in order to better please our guests, we realize we need to give our staff enough time to thoroughly refresh themselves.

We apologize for any inconvenience and appreciate your kind understanding and cooperation.

General Manager

Times & Dates Facilities Closed

Sheraton Grande Ocean Resort

Area	January 8th	January 9th	January 10th
Rooms	Closed After Check-Out	Closed	Open from Check-In
Banquet	Closed	Closed	Regular Business Hours
Restaurant	Closed after Breakfast	Closed	Open from Lunch
Bar	Closed	Closed	Regular Business Hours
Hot Springs	Closed Until 11:00	Closed	Open from 14:00
Activity Center	Closed After Check-Out	Closed	Open from 14:00
Fitness	Closed	Closed	Regular Business Hours
Shops	Open until 12 Noon	Closed	Open from 14:00
Banyan Tree Spa	Closed	Closed	Regular Business Hours
Bridal	Closed	Closed	Regular Business Hours

Luxze Hitotsuba / Cottage・Himuka

Area	January 8th	January 9th	January 10th
Rooms	Closed After Check-Out	Closed	Open from Check-In
Restaurant	Closed after Breakfast	Closed	Closed
Banquet	Closed after Lunch	Closed	Open from Dinner
Fitness	Closed	Closed	Regular Business Hours

Other Facilities

Area	January 8th	January 9th	January 10th
Phoenix Country Club	Closed	Closed	Regular Business Hours
Tom Watson Golf Course	Closed	Closed	Regular Business Hours
Phoenix Golf Academy	Closed	Closed	Regular Business Hours
The BEACH BURGER HOUSE	Closed	Closed	Regular Business Hours

Guest Service Center

Area	January 8th	January 9th	January 10th
Each Facility Operator	Closed After Check-In	Closed	Open from 7:00
Golf Reservations	Closed	Closed	Open from 8:00
General Reservations	Closed	Closed	Open from 9:00

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